

## **APPENDIX 4**

version 1.0

## Rules and fees related to the transfer of the Exam Participant

	Reason for date change	Method of request	SJSI's consideration of request (decision)	Method of payment	Price	How to sign up for a new exam date
Change of exam date by the Participant. Communication before the exam (date and time counts, channel is email (to be the basis for the request)	Failure to take the Exam on the date resulting from the the Agreement caused by force majeure of which the SJSI has been informed later than the Exam start but no later than 21 days from the Exam date	e-mail to: egzaminy@sisi.org	The SJSI will individually consider each request received in this manner. The SJSI will inform the Participant of the manner in which the request is considered, within 7 days of its receipt. Should the request be granted, the Participant is obliged to pay a handling fee for participation in the Exam on a different date	The handling fee should be paid within 3 days from the date of receipt, by the Participant, of information of the submitted request being granted. Should the fee not be paid within this period, the Exam will be deemed not to have been passed due to the Participant's absence	<b>307.50 PLN</b> gross (handling fee)	The SJSI, in consultation with the Participant, will set a new Exam date, with the proviso, that the Exam (on the new date) must take place within 30 days of the Participant being notified of granting the request
			If the request is refused, the Exam will be deemed not to have been passed due to the Participant's absence.			
			Requests received after the 21-day deadline will be refused and the Exam will be considered unsuccessful.			



		due to the Participant's			
		absence			
A request to reschedule the Exam made less than 72 hours before the Exam start The request does not need to state a reason for making the request	e-mail to: egzaminy@sjsi.org	-	The handling fee should be paid within 3 days from the date of receipt, by the Participant, of information of the submitted request being granted. Should the fee not be	<b>123 PLN</b> gross (handling fee)	The SJSI, in consultation with the Participant, will set a new Exam date, with the proviso, that the Exam (on the new date) must take place within 30 days of the Participant being notified of granting the request OR termination of the agreement for participation in the Exam by mutual
			paid within this period, the Exam will be deemed not to have been passed due to the Participant's absence		agreement of the Parties and issuing the Participant with a Voucher allowing payment for another Exam. The Voucher is valid for 30 days from the date of issue, is not redeemable for cash and the Voucher holder is required to re-register for the Exam of their choice
		N/A	N/A	N/A	N/A
The first request for a change of the Exam date made after the conclusion of the		The request is granted should it be submitted no		Free of charge	The SJSI, in consultation with the Participant, will set a new Exam date



agreement for participation	e-mail to:	later than 72 hours before			
in the Exam, but no later than 72 hours before the Exam start The request does not need to state a reason for making the request	egzaminy@sjsi.org	the Exam start N/A	N/A	N/A	N/A
The second request for a change of the Exam date made after the conclusion of the agreement for participation in the Exam and setting a new Exam date (in the mode of the first request described above), but no later than 72 hours before the Exam start The request does not need to state a reason for making the request	e-mail to: egzaminy@sjsi.org	The request is granted if it is submitted no later than 72 hours before the Exam start and provided that the Participant has paid a handling fee	The handling fee should be paid within 3 days from the date of receipt, by the Participant, of information of the submitted request being granted. Should the fee not be paid within this period, the Exam will be deemed not to have been passed due to the Participant's absence	<b>123 PLN</b> gross (handling fee)	The SJSI, in consultation with the Participant, will set a new Exam date
		N/A	N/A	N/A	N/A
The third and each subsequent request for a change of the Exam date made after the conclusion of the agreement for participation in the Exam and setting a new Exam date (in the mode of the first and second request described above), but no later than 72 hours before the Exam start	e-mail to: egzaminy@sjsi.org	The request is granted if it is submitted no later than 72 hours before the Exam start and provided that the Participant has paid a handling fee	The handling fee should be paid within 3 days from the date of receipt, by the Participant, of information of the submitted request being granted. Should the fee not be paid within this period, the Exam will be deemed not to have	<b>307.50 PLN</b> gross (handling fee)	The SJSI, in consultation with the Participant, will set a new Exam date, with the proviso, that the Exam (on the new date) must take place within 30 days of the Participant being notified of granting the request.



	The request does not need to state a reason for making the request		REFUSAL - the date can be changed max. 5 times	been passed due to the Participant's absence N/A	N/A	N/A
			Changed max. 5 times			
Cancellation	Reason for exam cancellation by the SJSI	Method of notifying the Participant		Method of payment	Price	How to sign up for a new exam date
of exam date by the SJSI	Force majeure (emergencies)	e-mail or telephone		Previous Exam fee included	Free of charge (previous fee included)	The SJSI proposes the Participant a new date to participate in the Exam or reimburses the Exam price paid by the Participant
	Situation where, 5 days before the Exam date, a given Exam has not been ordered by at least 5 individuals	e-mail or telephone		Previous Exam fee included	Free of charge (previous fee included)	The SJSI proposes the Participant a new date to participate in the Exam or reimburses the Exam price paid by the Participant